

UNCLASSIFIED//

RTTUZYUW RHOIAAA0001 1291923-UUUU--RHSSSUU.

ZNR UUUUU

R 091918Z MAY 23

FM COMNAVSUPSYSCOM MECHANICSBURG PA

TO COMNAVFACSYSCOM WASHINGTON DC

INFO BUMED FALLS CHURCH VA

CNIC WASHINGTON DC

COMUSFLTFORCOM NORFOLK VA

COMNAVAIRFOR SAN DIEGO CA

COMNAVAIRSYSCOM PATUXENT RIVER MD

COMNAVFACSYSCOM WASHINGTON DC

NAVNETWARCOM SUFFOLK VA

COMNAVSEASYSYSCOM WASHINGTON DC

COMPACFLT PEARL HARBOR HI

HQDA COMSEC WASHINGTON DC

COMNECC LITTLE CREEK VA

COMSUBLANT NORFOLK VA

CNATRA CORPUS CHRISTI TX

NAVFAC WASHINGTON DC

NAVSUP BUS SYS CEN MECHANICSBURG PA

NAVSUP FLT LOG CTR JACKSONVILLE FL

NAVSUP FLT LOG CTR NORFOLK VA

NAVSUP FLT LOG CTR PEARL HARBOR HI

NAVSUP FLT LOG CTR PUGET SOUND WA

NAVSUP FLT LOG CTR SAN DIEGO CA

NAVSUP FLT LOG CTR SIGONELLA IT

NAVSUP FLT LOG CTR YOKOSUKA JA

NAVSUP FLT LOG CTR MANAMA BAHRAIN

NAVSURFWARCENDIV CRANE IN

NAVSURFWARCENDIV DAHLGREN VA

COMNAVWARSYSCOM SAN DIEGO CA

COMNAVSUPSYSCOM MECHANICSBURG PA

BT

UNCLAS

SUBJ/2023 NAVY HOUSEHOLD GOODS PEAK SEASON GUIDANCE //

POC/JAY H YERKEY/CIVILIAN/UNIT: SUP0453/NAME: NAVSUP HQ

/TEL: 717-503-9588/EMAIL: JAY.H.YERKEY.CIV@US.NAVY.MIL//

GENTEXT/REMARKS/1. REQUEST WIDEST DISSEMINATION OF MESSAGE.

2. INFORMATION ON HOUSEHOLD GOODS (HHG) PEAK MOVING SEASON (MAY THROUGH AUGUST 2023). UPON RECEIPT OF ORDERS, IT IS HIGHLY ADVISABLE TO START THE MOVE APPLICATION AS EARLY AS POSSIBLE, AND ENCOURAGE ALL SAILORS WHO CAN ADJUST THEIR PLANNED MOVE DATES OUTSIDE OF THE PEAK DEMAND WINDOW TO DO SO. IT IS RECOMMENDED TO CREATE A MOVE APPLICATION WITHIN 72 HOURS OF ORDERS RECEIPT, AS AVAILABLE DATES FOR MOVES THIS PEAK SEASON MAY BE LIMITED DUE TO LABOR SHORTAGES IN MANY AREAS OF THE CONTINENTAL UNITED STATES (CONUS) AND HAWAII.

3. AVERAGE LEAD TIMES REQUIRED BETWEEN APPLICATION SUBMISSION DATE AND DESIRED PICKUP DATE FOR MOVE APPLICATIONS DURING PEAK SEASON MONTHS IS FIVE (5) WEEKS, BUT IN SOME MARKETS, LEAD TIMES CAN INCREASE TO EIGHT (8) WEEKS. MEMBERS ARE ADVISED TO BE FLEXIBLE AND MAY NEED TO ADJUST DESIRED PICKUP DATES OR CONDUCT AN APPROVED PERSONALLY PROCURED MOVE IF A GOVERNMENT MOVING COMPANY IS UNAVAILABLE. IF NECESSARY, MEMBERS ARE ASKED TO WORK WITH THEIR SERVICING PERSONNEL SUPPORT DETACHMENT TO ADJUST REQUIRED REPORT NO LATER THAN DATE IF DESIRED PICKUP DATES ARE NOT AVAILABLE.

4. PEAK SEASON 2023 IS UTILIZING SPREAD DATES FOR MEMBER AVAILABILITY FOR PICKUP OF PERSONAL PROPERTY. THE DEFENSE PERSONAL PROPERTY SYSTEM IS PROGRAMMED TO CAPTURE THE SEVEN (7) DAY PICKUP SPREAD DATES. MEMBERS ARE REQUIRED TO SELECT THE LATEST PICKUP DATE THEY ARE AVAILABLE TO RELEASE PROPERTY TO GOVERNMENT MOVING COMPANY. DPS WILL AUTO POPULATE THE PREVIOUS SEVEN (7) CALENDAR DAYS TO CREATE THE SPREAD DATE WINDOW. MEMBERS WILL SELECT THEIR DESIRED PICKUP DATE FROM WITHIN THE SPREAD DATE WINDOW. MEMBERS ARE REQUIRED TO BE AVAILABLE FOR THE SPREAD DATE WINDOW, EXCLUDING WEEKEND AND HOLIDAYS, AS MOVING COMPANIES MAY NOT BE ABLE TO PROVIDE SERVICE ON DESIRED PICKUP DATE. MEMBERS SHOULD TAKE THE

SEVEN (7) DAY SPREAD DATE WINDOW INTO CONSIDERATION WHEN CREATING THE SHIPMENT APPLICATION. REQUIRED PACK DATES WILL BE SCHEDULED PRIOR TO THE AGREED UPON PICKUP DATE. YOUR PACK DATES MAY FALL OUTSIDE THE 7 DAY SPREAD WINDOW. MEMBERS SHOULD PLAN TO BE AVAILABLE UP TO 3 DAYS PRIOR TO THE SPREAD DATES FOR PACKING OF PROPERTY. NOTE: SPREAD DATE REQUIREMENTS DO NOT APPLY TO THE PICKUP, RELEASE, OR HANDLING FOR NON-TEMPORARY STORAGE OR DIRECT PROCUREMENT METHOD SHIPMENTS.

5. NEW FOR 2023: EFFECTIVE 15 MAY 2023, SHIPMENT OF LITHIUM BATTERIES IN PERSONAL PROPERTY SHIPMENTS WILL BE LIMITED. PLACEMENT OF LITHIUM BATTERIES IN NON-TEMPORARY STORAGE IS NOT AUTHORIZED. LITHIUM-ION BATTERIES MEASURED AT 100 WATTS OR LESS (20 WATT HOURS OR LESS PER LITHIUM-ION CELL) AND LITHIUM-METAL BATTERIES CONTAINING 2 GRAMS OR LESS OF LITHIUM CONTENT (1 GRAM OR LESS PER LITHIUM METAL CELL) MAY BE PERMITTED IN SHIPMENTS. THE STATED LIMITS ARE PER BATTERY, NOT AN AGGREGATE OF ALL LITHIUM BATTERIES IN YOUR PERSONAL PROPERTY SHIPMENT. SHIPMENT OF OTHER HAZARDOUS MATERIALS, FLAMMABLE AND CORROSIVE MATERIALS HAVE ALWAYS BEEN RESTRICTED IN PERSONAL PROPERTY. PLEASE CONTACT YOUR LOCAL PERSONAL PROPERTY OFFICE IF YOU HAVE ANY QUESTIONS ON THE SHIPMENT OF LITHIUM BATTERIES OR OTHER UNAUTHORIZED ITEMS.

5. TO START THE MOVE PROCESS, GO TO:

[HTTPS://WWW.NAVSUP.NAVY.MIL/HOUSEHOLD](https://www.navsup.navy.mil/household) OR MILITARY ONESOURCE: [HTTPS://WWW.MILITARYONESOURCE.MIL/MOVING-HOUSING/MOVING/MOVING-RESOURCES](https://www.militaryonesource.mil/moving-housing/moving/moving-resources) TO REVIEW VARIOUS DEFENSE PERSONAL PROPERTY SYSTEM (DPS) GUIDES AND BASIC ENTITLEMENT INFORMATION. TO CREATE AN APPLICATION, GO TO MILITARY ONESOURCE: [HTTPS://WWW.MILITARYONESOURCE.MIL/MOVING-HOUSING/MOVING/MOVING-RESOURCES](https://www.militaryonesource.mil/moving-housing/moving/moving-resources) AND LOG INTO DPS. NOTE: REACTIVATE YOUR PREVIOUS DPS ACCOUNT OR CREATE A NEW ACCOUNT. WHEN THE APPLICATION IS COMPLETED, ELECTRONICALLY SIGN REQUIRED DOCUMENTS: DD FORMS 1299, 1797, AND UPLOAD PCS ORDERS AND ANY MODIFICATIONS AND OTHER PERTINENT DOCUMENT(S), SUCH AS POWER OF ATTORNEY, APPROVED DEPENDENT ENTRY APPROVAL (DEA), DEPENDENT(S) DESIGNATED PLACE AUTHORIZATION, ETC. TO EXPEDITE THE APPLICATION APPROVAL PROCESS. APPLICATIONS CANNOT BE PROCESSED WITHOUT ALL REQUIRED SIGNED DOCUMENTS AND VALID ORDERS. GOVERNMENT ARRANGED MOVES CANNOT BE PROCESSED WITHOUT OFFICIAL ORDERS.

6. AFTER APPLICATION HAS BEEN SUBMITTED TO THE PERSONAL PROPERTY PROCESSING OFFICE (PPPO), MEMBERS SHOULD LOG INTO DPS TO CHECK STATUS OF THEIR APPLICATION FREQUENTLY TO ENSURE IT IS BEING PROCESSED AND A MOVING COMPANY, PACK OUT, AND PICKUP DATES ARE ASSIGNED AND PLANNED. IT IS IMPORTANT TO IMMEDIATELY CONTACT THE PPPO AFTER SEVEN (7) DAYS OF SUBMITTING SHIPMENT APPLICATION TO THE PPPO, IF MEMBERS HAVE NOT RECEIVED A RESPONSE OR NOTIFICATION THE MOVE APPLICATION IS BEING PROCESSED.

7. MEMBERS WILL RECEIVE AN AUTOMATED EMAIL WHEN THEIR HHG SHIPMENT HAS BEEN ASSIGNED TO A MOVING COMPANY. IF THEY HAVE NOT BEEN CONTACTED BY THE MOVING COMPANY AFTER THREE (3) BUSINESS DAYS TO CONFIRM THEIR PICKUP DATES WITHIN THE SEVEN (7) DAY SPREAD WINDOW THEY SHOULD CONTACT THE PPPO FOR ASSISTANCE.

8. ONCE THE PICKUP DATE IS SET WITH THE MOVING COMPANY, IF THE COMPANY FAILS TO PICKUP YOUR HOUSEHOLD GOODS ON THE AGREED DATE, YOU MAY BE ENTITLED TO AN INCONVENIENCE CLAIM TO HELP OFFSET OUT OF POCKET EXPENSES INCURRED. IF THE MOVING COMPANY DOES NOT OFFER YOUR SHIPMENT FOR DELIVERY PRIOR TO THE REQUIRED DELIVERY DATE AND YOU HAVE A RESIDENCE AND PROVIDED THE PHYSICAL DELIVERY ADDRESS, YOU MAY BE ENTITLED TO AN INCONVENIENCE CLAIM. TO START THE PROCESS, FIRST TALK TO YOUR MOVING COMPANY. IF YOU REQUIRE FURTHER ASSISTANCE OR HAVE QUESTIONS, PLEASE CONTACT YOUR SERVICING PPPO/PPSO QUALITY ASSURANCE TEAM.

9. MEMBERS ARE ADVISED THEY SHOULD NOT SUBMIT NOTICE TO VACATE, TERMINATING RENTAL/LEASE AGREEMENTS OR SELL THEIR RESIDENCE PRIOR TO THEIR SHIPMENT BEING ACCEPTED BY A MOVING COMPANY AND THEY HAVE A FIRM PACK OUT/PICKUP DATE WITH AN ASSIGNED MOVING COMPANY.

10. MEMBERS MAY ALSO DESIGNATE A RELEASING AGENT (SPOUSE, PARENT, OTHER ADULT) IF SERVICE MEMBER IS UNAVAILABLE AND A REQUESTED DATE CANNOT BE MET. THE RELEASING AGENT WOULD ACT ON BEHALF OF THE MEMBER, AND MUST BE AVAILABLE AND PRESENT DURING THE ENTIRE PACK OUT AND PICKUP, AND TO SIGN ALL REQUIRED DOCUMENTS. MEMBERS DO NOT NEED THE LEGAL OFFICE TO DESIGNATE A RELEASING AGENT. MEMBER CAN EITHER DESIGNATE A RELEASING AGENT IN DPS DURING THE COUNSELING SESSION OR PROVIDE A SIGNED NOTE, EXAMPLE: QUOTE, I APPOINT NAME OF INDIVIDUAL, PHONE NUMBER, EMAIL MY ATTORNEY IN FACT TO SIGN ALL DOCUMENTS REQUIRED FOR THE PACK OUT AND PICKUP OF MY PERSONAL PROPERTY SHIPMENT, UNQUOTE. STATING THE NAME AND CONTACT INFORMATION (PHONE AND EMAIL) OF THE RELEASING

AGENT IS SUFFICIENT.

11. 2023 PEAK SEASON HOUSEHOLD GOOD SHIPPING CAPACITY IS EXPECTED TO BE IMPACTED BY AVAILABLE TRANSPORTATION CAPACITY, AND SHORTAGES IN BOTH AGENT LABOR AND TRUCK DRIVERS. MEMBERS ARE ADVISED THAT EARLY PLANNING FOR HHG MOVES IS CRITICAL AND COMMANDS MAY NEED TO PROVIDE FLEXIBILITY IN DETACHING AND RNLTD REPORTING SCHEDULES TO ACCOMMODATE THE AVAILABILITY OF TRANSPORTATION SERVICE PROVIDERS.

12. FOR ALL SHIPMENTS, MEMBERS ARE ADVISED TO TAKE THE TOTAL TRANSIT SHIPMENT DAYS INTO CONSIDERATION WHEN CALCULATING THEIR DESIRED PICKUP DATES. ALSO FOR OCONUS SHIPMENTS, MEMBERS SHOULD MAXIMIZE THE USE OF THEIR UNACCOMPANIED BAGGAGE ENTITLEMENT FOR ITEMS REQUIRED IMMEDIATELY AT DESTINATION OR CONSOLIDATE BOTH SHIPMENTS IF THERE IS EN ROUTE TRAINING.

13. NAVSUP IS OFFERING HOUSEHOLD GOODS RELATED WEBINARS ON: MOVING SOON; PERSONALLY PROCURED MOVE (PPM); RETIRING OR SEPARATING; MOVING OVERSEAS AND SHIPPING/STORING A PRIVATELY OWNED VEHICLE. TO SEE THE SCHEDULE DATES AND JOIN THE WEBINAR, GO TO [HTTPS://WWW.NAVSUP.NAVY.MIL/HOUSEHOLD](https://www.navsup.navy.mil/household) HOMEPAGE TO REVIEW THE WEBINAR CALENDAR. THESE WEBINARS PROVIDE SAILORS BASIC INFORMATION AND AN OPPORTUNITY FOR INDIVIDUAL TO ASK QUESTIONS AND GET AN IMMEDIATE LIVE RESPONSE.

14. NAVSUP HQ IS WORKING WITH USTRANSCOM TO HELP MITIGATE PEAK SEASON CAPACITY ISSUES TO ENSURE OUR OFFICES ARE ABLE TO ACCESS ALL AVAILABLE CAPACITY TO HELP FACILITATE OUR CUSTOMERS PCS MOVES.

15. MEMBERS PERFORMING AN APPROVED PERSONALLY PROCURED MOVE MAY RECEIVE 100 PERCENT OF WHAT THE GOVERNMENT WOULD PAY TO MOVE THE SAME SHIPMENT, NOT TO EXCEED THE JOINT TRAVEL REGULATION AUTHORIZED WEIGHT ALLOWANCE. FINAL PAYMENT IS DEPENDENT ON THE ACTUAL NET WEIGHT SHIPPED, BASED ON SUBMITTED WEIGHT TICKETS (EMPTY AND FULL). FOR MORE PPM INFORMATION, PLEASE REVIEW THE HANDOUT AT WWW.NAVSUP.NAVY.MIL/SITE/PUBLIC/HOUSEHOLD/DOCUMENTS/PPM_HANDOUT_V9.PDF

16. ADDITIONAL QUESTIONS MAY BE SUBMITTED VIA EMAIL TO HOUSEHOLDGOODS@NAVY.MIL OR CALL 1-855-HHG-MOVE (1-855-444-6683). FOR YOUR CONVENIENCE NAVY HOUSEHOLD GOODS IS ON SOCIAL MEDIA: [WWW.FACEBOOK.COM/NAVYHHG](https://www.facebook.com/navyhhg); [WWW.YOUTUBE.COM/NAVYHHG](https://www.youtube.com/navyhhg); [WWW.PINTEREST.COM/NAVYHHG](https://www.pinterest.com/navyhhg)

17. UPDATES WILL BE PROVIDED AS CONDITIONS CHANGE.

//

BT

#0001

NNNN

UNCLASSIFIED//